

“POINTS KNOCKED DOWN OFFER” TERMS & CONDITIONS

1. The “Points Knocked Down” (PKD) Campaign (“**Campaign**”) is organised by BonusKad Loyalty Sdn Bhd (Registration No. 199701022703 (438200-T)) (“**BonusLink**”).
2. This Campaign is open to all registered BonusLink Members (“**Members**”) who are residing in Malaysia and above the age of eighteen (18). This Campaign is strictly not applicable to EU residents.
3. This Campaign will commence from 25 March to 31 May 2024 (“**Campaign Period**”) and is applicable to all participating Shell retail stations in Malaysia (“**Shell Stations**”).

“POINTS KNOCKED DOWN” REDEMPTION AT SHELL ‘ON-THE-SPOT’ OUTLETS

4. During the Campaign Period, Members will be able to use their BonusLink Points to redeem the following PKD items at participating Shell ‘On-The-Spot’ outlets based on the table below:

No.	PKD Items	Normal Points	PKD Points	PKD Promote Date
1	Starbucks Confetti Cup	4,000 Points Each	3,600 Points Each	25 March- 31 May 2024
2	Bath Towel 2022 - Sunny	2,900 Points Each	2,700 Points Each	15 April – 31 May 2024
3	Bath Towel 2022 - Rainy	2,900 Points Each	2,700 Points Each	15 April – 31 May 2024
4	Umbrella 2022 - Sunny	4,400 Points Each	4,000 Points Each	15 April – 31 May 2024
5	Umbrella 2022 - Rainy	4,400 Points Each	4,000 Points Each	15 April – 31 May 2024
6	Tote Bag – Blue	1,900 Points Each	1,500 Points Each	25 March- 31 May 2024
7	Tote Bag – Dark Grey	1,900 Points Each	1,500 Points Each	25 March- 31 May 2024
8	Tote Bag – Light Grey	1,900 Points Each	1,500 Points Each	25 March- 31 May 2024

9	Tote Bag - Yellow	1,900 Points Each	1,500 Points Each	25 March- 31 May 2024
10	Sling Pouch 2023/2024 - Black	2,500 Points Each	2,300 Points Each	25 March- 31 May 2024
11	Thermal Flask 800ml - Stainless Steel/ Black	3,200 Points Each	2,900 Points Each	15 April - 31 May 2024

“POINTS KNOCKED DOWN” VOUCHER REDEMPTION ON *BLINK* APP

5. During the Campaign Period, Members will be able to use their BonusLink Points to purchase the PKD vouchers (“**Vouchers**”) and redeem the following PKD items on the BonusLink App (“**BLINK** App”) based on the table below:

No.	PKD Items	Normal Points	PKD Points	PKD Promote Date
1	Starbucks Confetti Cup	4,000 Points Each	3,600 Points Each	25 March- 31 May 2024
2	Bath Towel 2022 - Sunny	2,900 Points Each	2,700 Points Each	15 April - 31 May 2024
3	Bath Towel 2022 - Rainy	2,900 Points Each	2,700 Points Each	15 April - 31 May 2024
4	Umbrella 2022 - Sunny	4,400 Points Each	4,000 Points Each	15 April - 31 May 2024
5	Umbrella 2022 - Rainy	4,400 Points Each	4,000 Points Each	15 April - 31 May 2024
6	Tote Bag - Blue	1,900 Points Each	1,500 Points Each	25 March- 31 May 2024
7	Tote Bag - Dark Grey	1,900 Points Each	1,500 Points Each	25 March- 31 May 2024
8	Tote Bag - Light Grey	1,900 Points Each	1,500 Points Each	25 March- 31 May 2024
9	Tote Bag - Yellow	1,900 Points Each	1,500 Points Each	25 March- 31 May 2024
10	Sling Pouch 2023/2024 - Black	2,500 Points Each	2,300 Points Each	25 March- 31 May 2024
11	Thermal Flask 800ml - Stainless Steel/ Black	3,200 Points Each	2,900 Points Each	15 April - 31 May 2024

6. Members who have made redemption via the **BLINK** App will need to collect the item(s) at any participating Shell 'On-The-Spot' outlets within thirty (30) days from the date of redemption or purchase of the Voucher.
7. Members with insufficient BonusLink Points balance may opt to make redemptions via the following methods on the **BLINK** App:
 - a. BonusLink Points
 - b. BonusLink Points + Cash
 - c. Cash

Note: Cash is defined as payment made using payment card linked to the **BLINK** App. Every one hundred (100) BonusLink Points are equivalent to RM1.
8. Stocks are limited and will be subject to availability on a first-come, first serve basis.
9. Members may utilise more than one (1) Voucher per valid transaction at participating Shell 'On-The-Spot' outlet at a time.
10. Voucher is non-returnable, non-refundable, and/or non-exchangeable for cash in part or in full.
11. Voucher may be transferred or gifted to another Member after it has been redeemed or purchased via the **BLINK** App.
12. Voucher will be displayed in "My Wallet" on the **BLINK** App upon successful redemption or purchase.
13. Only BonusLink Members with a valid PIN may make redemptions. There is no limit to the quantity of redemptions or purchase of vouchers via **BLINK** App, however each Member can only redeem up to a maximum of three (3) times per day.

GENERAL TERMS & CONDITIONS

1. By participating in this Campaign, the Members are deemed to have read, understood and expressly agreed to be legally bound by these Terms and Conditions of this Campaign as stated herein and any additional Terms and Conditions stipulated by BonusLink's decisions without limitation or qualification in relation to the Campaign.
2. BonusLink shall not be responsible for, nor have any control whatsoever on the SMS traffic, network failure and/or interruptions on the part of the respective telecommunications service providers for any other reason(s) whatsoever resulting in the delay of the issuance or redemption of the Voucher during Campaign period.
3. All BonusLink's decisions on all matters including but not limited to the eligibility of the Members and/or Campaign mechanics for this Campaign or in the event of any dispute shall be final and binding and no correspondence or appeals shall be entertained.
4. BonusLink reserves the absolute right, at any time, to verify the validity of any successful transactions and/ or eligible Members at any point in time, if applicable. The Voucher is subject to availability and may be changed by BonusLink at any time without notice.
5. BonusLink reserves the right at absolute discretion to amend, delete, and/or add to any of these Terms and Conditions (wholly or in part) from time to time in such manner as BonusLink deems appropriate without giving any prior notice to any party including but not limited to the Members.
6. The Voucher has no cash or monetary value and is not redeemable for cash in any form and is non-assignable, non-transferable, non-exchangeable for cash in part or full, non-returnable and/or non-refundable. The Voucher shall not be regarded, construed, or used as valuable or exchangeable instruments under any circumstances.
7. In the event that:
 - a) BonusLink determines that any transaction may be suspicious, illegal, involves any criminal activities or involves Voucher that has been obtained through dishonesty or fraudulent means;

- b) BonusLink determines that a Member has abused any of the Campaign benefits and/or privileges, has failed to comply with any of these terms and conditions set out hereinabove, or has made any misrepresentation to BonusLink;
- c) The Voucher is no longer made available; and/or
- d) The Voucher has been issued to a Member in error or expired;

BonusLink may at its sole discretion without any prior notice to disqualify any Member and/or to cancel the Voucher or any other actions as BonusLink deems fit.

- 8. These Terms and Conditions contained herein, as the same may be amended from time to time, shall prevail over inconsistent terms, conditions, provisions, or representations contained in any other promotional materials and/or advertisements in relation to this Campaign. In the event of any conflict or inconsistency between the English version and any translation thereof, the English version of the Terms and Conditions shall prevail.
- 9. BonusLink reserves the absolute right to cancel, terminate or suspend this Campaign with or without any prior notice and/or assigning any reason. For the avoidance of doubt, any cancellation, termination or suspension of the Campaign by BonusLink shall not entitle any party including but not limited to the Members to any claim or compensation against BonusLink for any and all losses and/or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
- 10. In no event will BonusLink be liable for any loss or damages including without limitations, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive and/or special damages of any party including third parties howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Campaign, even if BonusLink has been advised of the possibility of such damages in advance, and all such damages are expressly excluded.
- 11. BonusLink to the fullest extent permitted by law excludes all warranties, rights and remedies (including warranties implied by statute or otherwise) that Members would otherwise be entitled to by law.

12. All Members shall be personally responsible for all taxes, rates, government fees and/or any other charges that may be levied against them under applicable laws, if any, in relation to this Campaign.
13. Members are responsible for and shall comply with all these Terms and Conditions and Members shall not, as part of the participation in this Campaign, breach any of these terms.
14. All Members shall comply with all applicable laws when participating in this Campaign.
15. These Terms & Conditions are governed by and construed under the laws of Malaysia.
16. For more information, please visit www.bonuslink.com.my or contact BonusLink's Member Interaction Centre at +603-7626-1000.